



SHOCK MEDIA STUDIO SDN BHD (941536-K)
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PERSIARAN WAWASAN
47160 PUCHONG, SELANGOR
Phone: 03-5882 7008 Fax: 03-5882 7009
(SST No: B16-1808-31015510)

Website Agreement

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It is mutually agreed that the following terms set out in this quotation form is the total agreement made between the parties, and that no variation or modification of this contract shall be effective unless accepted by both Shock Media Studio Sdn. Bhd and the client, in writing.

1. **PAYMENT METHOD:** A non-refundable UPFRONT PAYMENT (as per agreement) is required upon confirmation of project - remaining upon live of website.

2. **TECHNICAL SPECIFICATIONS:** Shock Media Studio Sdn. Bhd supply in digital form according to client needs.

3. **CANCELLATION:** If Shock Media Studio Sdn. Bhd has to cancel this project for reasons beyond their control, their liability shall be limited to a full refund of all monies paid. In the event of the client canceling a project, Shock Media Studio Sdn. Bhd reserves the right to charge a cancellation fee in accordance with the following scale.

- If cancelled during the staging phase 100%
- If cancelled within 1 week after the confirmation 50%
- If cancelled within 1 days after the confirmation 25%
- Half way through the process, if the client decided to change the entire requirement 100%
- Half way through the staging, if the client decided to change the design 75%

3.1 Shock Media Studio Sdn. Bhd. reserves the right to consider a project inactive and cancelled should the client become unresponsive via email for more than 60 days. Projects put on hold by client for more than 60 days will also be considered inactive and cancelled. All inactive and cancelled projects will incur a 100% cancellation fee on payment/s made by client.

4. **COPYRIGHT:** All materials, ideas and concepts contained herein are specially created for the project stated by this quotation only . No part of the work/creative commissioned by this quotation may be reproduced or copied in any form or means without the written permission. Please note that all the currency used is in Malaysia Ringgit (RM).